

VACANCY

FAMILY SUPPORT & COMMUNITY ENGAGEMENT WORKER (Manchester)

Hours of Work: 21hrs hours per week
Salary: £15,342 p.a. (FTE £25,571)
Contract: Fixed to January 2026 (extension subject to funding)
Based: Kath Locke Centre, 123 Moss Lane East, M15 5DD (working across Manchester)
Reporting to Strategic Development Manager

About Us: Can-Survive UK (CSUK) provides culturally sensitive support and information for African, Caribbean, and other minority ethnic people living with or affected by cancer. Established in May 2015, CSUK is a progressive charity, and you will be joining the organisation at an exciting time of expansion.

85% of CSUK's service users are from an African, Caribbean background and for this reason, it is essential that the successful candidate has practical hands-on experience and knowledge of working with these groups.

For more information visit www.can-survive.org.uk

Are you someone with good listening and communication skills, ability to empathise and a passion to want to make a positive contribution to people's lives. Then this role is for you.

We have a vacancy for a part time **Family Support & Community Engagement Worker** with experience of working within African, Caribbean, and other minority ethnic communities providing critical support for people experiencing challenges around cancer, community engagement and developing and maintaining relationships with key stakeholders. Those stakeholder partnerships include community members and groups, voluntary sector organisations, mainstream cancer support organisations and health professionals.

About you: This is an exciting new role for someone with an understanding of the challenges faced by people, in particular, those from an African, Caribbean background, diagnosed with cancer or caring for someone with cancer. We are looking for an enthusiastic and efficient individual to join our team. A professional, friendly, approachable, flexible, 'can do' attitude is essential for this role.

Through ongoing work with individuals, families, and groups you will help service users to engage with, and utilise, CSUK's programme of services and activities, as well as sign-posting to other organisations and services.

You will work alongside the Community Engagement and Development Coordinator and Cancer Support Group workers to:

- identify service users and wider community members, particularly those from African, Caribbean and other ethnic diverse communities, diagnosed with or affected by cancer and caring for those that are terminally ill

- develop and offer Holding Hands, a culturally appropriate home visiting service providing practical support and information at critical points of their cancer journey for the groups identified
- collaborate with relevant health care and other professionals to provide reciprocal referral pathways.

The ideal candidate will be:

- skilled and confident at building rapport with your peers and engage with a diverse range of families
- flexible, adaptable, eager, and willing to respond to changing demands and priorities
- able to demonstrate experience in providing person-focused support and a commitment to working as an effective member of a team.
- comfortable using narrative and strong interpersonal skills to identify concerns and assess cancer support needs
- able to facilitate families' involvement in CSUK and wider services and support
- well organised, emotionally sensitive and resilient

Additional essential experience includes working within African, Caribbean, and other minority ethnic groups, marginalised and disadvantaged communities experiencing cancer; providing support at times of crisis, conducting needs assessment meetings, working with service user to develop plan of action. Also working within and understanding the voluntary/charity sector and community engagement with excellent administration skills.

You will have exceptional organisational skills, a keen interest in training and development and an enthusiasm to support the growth of culturally appropriate cancer support across Greater Manchester.

Your professional and friendly approach will promote the values of Can-Survive UK and you will be able to communicate with key stakeholders both internally and externally allowing you to build sustainable relationships and partnerships.

We offer: Flexible working, employer's contributory pension scheme (3% contribution), 25 days annual leave (apportioned) and birthday leave (after 12 months service).

To request an application pack:

Visit: www.can-survive.org.uk

E-mail: marcella@can-survive.org.uk / Tel: 07496 089310

CVs will not be accepted.

Applicants must be eligible to work in the UK.

If you would like to discuss this role, please contact Marcella Turner at marcella@can-survive.org.uk to arrange an informal telephone discussion.

Closing date: Friday, 17th November 2023, 5.00pm

Interview: Monday, 27th November 2023

Start date: January 2024 – date to be agreed

This role is subject to an enhanced DBS check and at two suitable references.